

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Donald J. Palmer et al.

Examiner: Lambert L. Tran

Serial No.: 09/686,007

Art Unit: 2142

Filed: October 10, 2000

Docket No.: 10006545-1

Title: INTERNET PRINT MANAGING SYSTEM AND METHOD WITH PRINT  
SERVICES STATISTICAL ANALYSIS#4A  
S. Sand  
2/9/04  
**OFFICIAL****AMENDMENT AND RESPONSE****RECEIVED  
CENTRAL FAX CENTER****FEB 04 2004**Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir/Madam:

This Amendment and Response is in reply to the Non-Final Office Action mailed November 5, 2003. Please amend the above-identified patent application as follows:

02/10/2004 SFORD1 00000001 082025 09686007

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**FAX TRANSMITTAL COVER SHEET****Date:** February 4, 2004**No. of pages:** 12 (including this page)**To:** Examiner Lambert L. Tran**Company:** USPTO**Your Ref.:** 09/686,007**Fax No.:** (703) 872-9306**Phone No.:** (703) 305-4663**From:** Scott A. Lund**Re:** Amendment and Response to  
OA mailed 11/5/03**Our Ref.:** 10006545-1  
H302.141.101**Phone No.:** (612) 573-2006

The following documents are being facsimile transmitted to the U.S.  
Patent and Trademark Office:

- ☒ Transmittal Sheet containing Certificate of Mailing (1 pg.);  
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